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RESEARCH ARTICLE

MARKETING PROBLEMS FACED BY COIR UNITS: A STUDY IN THANJAVUR
DISTRICT OF TAMIL NADU

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Abstract

India being a land of villages with more than two-thirds of her population living in rural areas, rural industrialization could play a key role in the country as it produces forward and backward linkages in the rural economy. In this context, the Rural Small Scale Enterprises (RSSEs) based on local raw materials, skills and technology have been identified as one of the key sectors in the country. Among the rural small-scale industries, coir industry is the oldest agro-based rural industry which has grabbed the attention of both the enterprising entrepreneurs and the government alike today.

However, in the present globalised scenario, like any other industry, coir industry is also prone to problems and constraints. Both at the state and at the national levels the problems like inadequate finance to meet the increasing cost of production, non-availability of raw material such as coconut husk in the years with scanty rainfalls, obsolete production technology, difficulties in the adoption of modern technology, labour scarcity during the harvesting periods of agricultural crops, absence of an effective marketing system, lack of marketing infrastructure, concentration of markets and demand in select regions, production in only sunny days, irrational selection and mismanagement of human resources in all its functional areas, environmental problems and unhealthy competition between mechanised units and non-mechanised units and lastly the not-so encouraging government support, apply brakes in the further growth of this sector in the country. The industry in Thanjavur District, Tamil Nadu, also witnesses the major problems seen at the macro-level but at varying degrees. Hence, this study is an attempt to study major marketing problems faced by coir units in Thanjavur District.

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INTRODUCTION

Indian coir industry has come a long way from manufacturing simple ropes to various heightened lifestyle products. The establishment of the first coir factory in 1859 in Alleppey, Kerala, by an Ireland born American initiated the process of coir making in India from an unorganised cottage industry to a professional and modernised industrial activity. Once the first coir factory was set up, the unique quality of the Indian coir did the rest. Today, India is the leading coir manufacturer in the world. Coir is in great demand due to its natural, bio-degradable and environmental friendly qualities. It has acquired an important position in international markets, the reason for which could not be solely its value as a commodity but also its value in trade. The golden textured Indian coir fibre, which has earned the unofficial brand name "Golden Fibre", captured the European and world markets in no time. At present, coir industry has a

phenomenal share of 89 per cent of the global market for value-added coir products. World production of coir fibre is estimated at 3,85,000 tonnes whereas the combined world production of other similar hard fibres such as sisal, henequen and abaca is two to three times that of coir fibre.

Coir industry emerges as the largest employment generating industry employing a staggering more than half a million people in the country. Equally significant is the fact that most of these people are from the economically disadvantaged classes and as much as 80 per cent of the workers are women in the industry. Moreover, thousands of entrepreneurs are directly and indirectly involved in activities ranging from the manufacture of coir fibre to producing and marketing of value-added products of coir. These new breed of entrepreneurs find the scope offered by the industry with comparatively low investment an exciting opportunity. The growth of coir industry in Tamil Nadu could be traced back to 1940. By the end of 2009-10, 1260 coir units are found in the state and the state is the second largest producer of coir fibre in the country. Occupying the pride place, being the single largest supplier of coir fibre to Kerala, it corners a share of 70 per cent in the total brown fibre production in the country. This brown fibre sector continues to show a spectacular progress at a rapid pace in Tamil Nadu. The main products being manufactured in the state are coir ropes and curled coir and a few units also concentrate on geotextiles. The districts of Kanyakumari and Salem have a traditional base for coir industry. Now, it has spread to other districts like Coimbatore, Theni, Dindigul and Thanjavur. Thanjavur district, taken for this study, shows signs of noticeable growth of this industry especially due to its location and industrial advantage. It has accounted for 52 registered coir units.

Considering the socio-economic prospects of the industry in the state in general and Thanjavur District in particular, higher output, improved mechanization, higher return and pertinent policy measures for better results are the need of the hour especially to promote the industry in non-traditional areas like the study area. In this regard, a study of marketing problems in coir units would help in assisting the government in the policy formulation. Hence, this study has been undertaken.

2. REVIEW OF LITERATURE

Manoharan Nair and Ramesh Chandran (2004) in their article on “Cluster Approach—A new paradigm for the sustainable development of SSIs in Kerala” suggested that clusters could be successfully developed in different sectors such as rubber, handloom, cashew, ethnic food processing, garments and coir. The cluster approach could bring the entrepreneurs engaged in manufacturing similar products belonging to the same locality together and providing them common facilities, which would remedy the entire problems faced by the existing industries.

Chillar Mohamed (2004) in his article on “Sickness in Coir Industries in Tamil Nadu: A scenario” presented an overall picture of the industrial sickness of coir industries in Tamil Nadu. He pointed out that out of the 5209 coir units taken for study, 3756 became sick on account of various reasons such as financial incapacity, lack of demand, revenue realization problem, managerial weakness and mismanagement in financial, technical and operational areas. Further, the author identified the sickness problem-wise and stated that financial problems caused 50 per cent of the sickness in coir units. Production problems caused 29 per cent, marketing problems 15 per cent and pith disposal, lack of Coir Board involvement and miscellaneous problems were responsible for 6 per cent of sickness.

Richard Paul (2004) in his study on “A Study on Production and Marketing of Coconut in Theni District” examined the nature of returns to scale and analysed the resource-use efficiency in the production and marketing of coconut with the help of the marginal value product using the Cobb-Douglas production function. He observed that the sum of the production elasticity for the yield of small, large and overall growers indicated a decreasing return to scale.

Gouri Amma (2005) in her article on “Modernization of Coir Industry” stated that in the last financial year the industry earned more than Rs.450 crore as foreign exchange and created more employment in the rural areas. The industry had its root in the rural area and since mostly women workers were involved at different stages of production, this industry had an added relevance in the national income. He concluded that coir workers, small and large manufacturers, industrialists and exporters should work together and render their whole hearted support to the government for strengthening the industry.

Pandi (2005) in his article on “Problems and Challenges of Industrial Co-operatives with special reference to Coir Co-operative Units in Tamil Nadu” pointed out that the causes for losses of the co-operative coir units were the problems of production, labour, marketing, finance and supervision. He identified the high cost of production. AS the main problem of power and fuel supply were the main reason for the high cost of production.

Kumarasamy Pillai (2005) in his article "Towards self-reliance in Coir Fibre Production" stated that it might not be possible to utilise the entire coconut husks produced in the country for coir production due to a variety of reasons such as lack of a well-defined mechanism for collection of husks, increased cost of transportation, lack of awareness among the coconut producers, dealers and domestic households about the economic value of husk

Chandaran (2005) in his article on "The Indian Coir Industry" pointed out that the high labour cost in Kerala forced the manufacturers to take the coconut husk to the neighbouring state for defibring and bring it back as fibre to Kerala which was another reason for the increase in the price of fibre. Further, he observed that when demand had gone up on account of short supply of fibre to the production centers, there had been an unprecedented increase in the price of fibre.

Srimannarayana (2006) after conducting a study in small business units of the Adityapur Industrial Area located at Jamshedpur of Jharkand State in his article titled "Human Resource Management in Small Business" observed that the small units did not have formal Human Resource Management policies in place, but they did have Human Resource Management practices which were characterized by the respect of recruitment and selection, training and performance appraisal, informality and flexibility on finding the constraints and opportunities of small business units

3. OBJECTIVE OF THE STUDY

This study was carried out with the following objective:

- ❖ To study the major marketing problems faced by coir units in Thanjavur District.

4. RESEARCH METHODOLOGY

In this section, reasons for the selection of the study area, the collection of data, the sampling design and data analysis are described.

• Selection of the Study Area

The study area of the present research work is Thanjavur District, Tamil Nadu. Though it is predominantly an agricultural district, now, it stands at the ninth place in the state in terms of industrial production. The vast stretches of land utilised for coconut cultivation, the presence of adequate agricultural labourers and artisans, the emergence of an ambitious new generation of entrepreneurs and the gradual shift of people from agriculture to business and industry have changed the direction and complexion of the district into an industry-friendly region. It is one of the pioneer districts of coir production, experiencing a steady increase in coir units over the years due to ready market for the produced coir fibre in the nearby state of Kerala. It indicates that there is a vast potential for the growth of this industry in the region. Further, in the district, no study or probe has been undertaken so far by any individual researcher or by an institution or a university about coir industry. It sowed the seeds to conduct research on coir industry in Thanjavur district.

• Collection of Primary Data

The present study is based on primary data. It is an empirical research based on the survey method. For collecting required primary data from the owners of Coir units, well-structured and pre-tested interview schedule was used.

• Sampling Design

In Thanjavur district, both Registered Coir units and Unregistered Coir units are functioning. A list of Registered Coir units in Thanjavur District was obtained from the District Industries Centre, Thanjavur and a total of 52 Registered Coir units were functioning as on 31st March 2010 in the study area. For the purpose of this study, only registered Coir units were taken which precisely constituted the population.

These 52 Coir units taken for present study were stratified into two groups-namely Small units and Medium size units. The norms prescribed on capital investment by the District Industries Centre (DIC), Thanjavur, have been considered to categorise these units. The units with investment upto Rs.25 lakhs were grouped as small units and the units with investment between Rs.25 Lakhs and Rs.5 crore as medium units. According to post-stratification, 29 coir units (55.77 per cent) were small size units and the remaining 23 (44.23 per cent) were medium size units.

- **Data Analysis**

For analysing the problems faced by coir units in marketing, primary data were collected from the owners of coir units by using interview schedule. Primary data collected from them were analysed by applying Garrett's Ranking Technique.

5. MARKETING PROBLEMS IN COIR UNITS: AN ANALYSIS

An attempt has been made to identify the problems faced by the manufacturers in the marketing of fibre in the study area. The identified problems are ranked by using the Garrett's Ranking Technique and the details are shown in Table 1.

**TABLE 1:
MARKETING PROBLEMS FACED BY THE COIR UNITS:
GARRETT'S RANKING ANALYSIS**

Problems	Mean Score	Rank
Heavy Transport Cost	61.42	I
Lack of Governmental Support	59.38	II
Inadequate Market Information	58.13	II
Heavy Commission	54.88	IV
Lack of Finance	45.08	V
Lack of Storage facilities	34.62	VI
No direct contact with industrial users	33.50	VII

Source: Primary data

It could be seen from Table 1 that the heavy transport cost, lack of governmental support, inadequate market information and heavy commission are the major problems faced by coir manufacturers in the study area. As the fibre has to be marketed in Alleppey, they have to incur heavy transport expenses. Therefore, it is found to be the first and foremost problem with a mean score of 61.42. The lack of governmental support is the next important marketing problem faced by the coir units with a mean score of 59.38. There is no government agency to look after the functions of marketing in the study area.

Lack of market information was ranked third with a mean score of 58.13 as most of the owners of coir units are moderately educated and information about production, recent trends in export and other marketing related information have to be obtained only from the Alleppey market which is far away from the production centres. The high commission paid is also another major problem as more intermediaries were involved in marketing of coir fibre by the coir units which stood fourth with a mean score of 54.88.

The remaining problems like lack of finance, lack of storage facilities and no direct contact with industrial users were ranked fifth, sixth and seventh with mean scores of 45.08, 34.62 and 33.50 respectively. Finally, it is concluded that the most significant marketing problem faced by the coir units in the study area was "heavy transport cost".

6. FINDING OF THE STUDY

In this study, marketing problems faced by coir units are analysed. For identifying the major marketing problems in coir units, Garrett's Ranking Technique was used. The findings of the study are:

- Marketing problems faced by coir units were analysed and four major problems namely heavy transport cost, lack of governmental support, inadequate market information and heavy commission.

From the above findings, it is concluded that the most significant marketing problem faced by the coir units was heavy transport cost.

7. SUGGESTION OF THE STUDY

On the basis of the finding of the study the following viable suggestion is offered for the improved performance of the coir units:

- In this study, it is found that “Heavy Transport Cost” is the major marketing problem faced by coir units. This might be due to non-availability of market and marketing facility in and around Thanjavur district and they had to go to Alleppey in Kerala for marketing their coir fibre. Hence, it is suggested that the State Government and Coir Board may consider this and establish market for coir fibre in Thanjavur district and neighbouring districts. It is also suggested that the Government may extend support to the existing entrepreneurs and encourage new entrepreneurs to start units for manufacturing value added coir products by using the locally available coir fibre of coir units. By doing so, the problem of Heavy Transport Cost may be solved.

8. CONCLUSION

The coir industry was chosen for study because of its social and economic importance to the area. The industry employs vast numbers of disempowered social sections, mostly of the lower castes and outcastes, an overwhelming majority of them are women. Coir and coir products make good progress in the domestic as well as international market because of their unique qualities of durability, bio-degradability and eco-friendliness. At present, the industry gets a phenomenal share in the global market for the value added coir products.

In the prevailing scenario of the industry, the present research is a humble attempt to throw light on certain specific areas of the working of the coir units located in Thanjavur District of Tamil Nadu. The findings of the present study are not exclusive in nature, but are common to a majority of the units in India. The study highlights the problems confronting the industry of the study area that are not amenable to any quick-fix solutions. But improving value addition and access to technology and information would solve most of their operational problems. The industry has every scope to make an indelible mark in the industrial map of Tamil Nadu and could finally contribute to the economic development of the country.

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