

# LYING-IN CLINIC INFORMATION MANAGEMENT SYSTEM FOR BUHI MUNICIPALITY

## Introduction

Globally, healthcare systems are increasingly adopting Health Information Systems (HIS) to enhance data management and streamline processes. HIS ensures the availability of real-time patient data, facilitating better clinical decisions and improved healthcare delivery. It plays a critical role in addressing inefficiencies, such as disjointed patient flows and uncoordinated care (Epizitone et al., 2023). Furthermore, with advancements in information technology, clinics and hospitals worldwide have transitioned towards digital systems to promote better patient outcomes and support public health objectives (PLOS ONE, 2022).

In the Philippines, healthcare systems face challenges in achieving full digitalization, yet initiatives are underway to promote the use of information technology in hospitals and primary care centers. The government, through the Department of Health (DOH), supports the integration of HIS to provide better management of records and access to services. National efforts, such as the Universal Health Care (UHC) Act, emphasize the importance of data-driven strategies to improve care coordination, especially in underserved rural areas (Department of Health, 2023).

At the local level, Buhi Municipality in Camarines Sur encounters the typical struggles of rural healthcare providers, including limited resources and inefficient data handling. Traditional paper-based processes at clinics, including lying-in facilities, have led to operational delays, hindering patient care and complicating record-keeping. An information management system dedicated to these clinics would not only streamline patient records but also reduce administrative burdens, ensuring more timely and efficient maternal care services.

This project, the Lying-In Clinic Information Management System for Buhi, aims to address these gaps by providing an efficient platform for managing patient information, appointments, and medical history. Such a system is essential in promoting quality maternal care and improving health outcomes in the community. The system's advantages include enhanced data accessibility, reduced paperwork, and better patient

monitoring, which aligns with national health goals and community well-being objectives. It is also expected to foster smoother coordination between local health workers and municipal health units, benefiting both patients and providers.

### **General Objective**

The general objective of this study is to design and develop an empowering healthcare provider through a comprehensive patient information system with dynamic medical inventory system.

### **Specific Objectives**

Specifically, the study aimed to:

1. Develop an Enhanced Patient Care System by ensuring all patient records include:
  - 1.1. Patient profile
  - 1.2. Medical histories
  - 1.3. Test results
  - 1.4. Current medications
  - 1.5. Treatment plans
  - 1.6. Providing real-time updates in all records
2. Integrate optimized workflow efficiency by:
  - 2.1. Automating tasks such as:
  - 2.2. Appointment scheduling
  - 2.3. Patient documentation
3. Improve inventory management system by:
  - 3.1. Implementing real-time tracking: ensure that necessary supplies are always available, minimizing, stock outs or overstock situations.
  - 3.2. Setting an automated Alerts: For low stock levels or approaching expiration dates, to prevent shortages and ensure timely reordering.
4. Develop a system that supports clinical decision-making by:
  - 4.1. Providing decision Support Tools: Utilize patient data and evidence-based guidelines to assist in making accurate and timely treatment decisions.

61 4.2. Using predictive analytics: Anticipate patient needs, identify potential  
62 complications, and optimize resource allocation based on historical data  
63 and trends.

64 5. Evaluate the system using ISO 25010 standards in terms of:

65 5.1 Functional Suitability

66 5.2 Performance Efficiency

67 5.3 Compatibility

68 5.4 Usability

69 5.5 Reliability

70 5.6 Security

71 5.7 Maintainability

72 5.8 Portability

## 73 **Related Literature**

74 Documentation is a critical vehicle for conveying essential clinical information  
75 about each patient's diagnosis, treatment, and outcomes and for communication between  
76 clinicians, other providers, and payers. Documentation should proactively answer  
77 questions that payers ask about services, such as the following: Is the service medically  
78 necessary? Is it a service requiring the knowledge and skills of a speech-language  
79 pathologist? Are the goals and treatment functionally relevant? How does this service  
80 add value to the patient's interdisciplinary care and overall health? Does the  
81 documentation clearly support a specific and effective treatment for the patient's  
82 condition? (Asha, 2024)

83 Properly documenting patient's medical records has always been important, but  
84 never more than now, given today's healthcare landscape where the government ties  
85 reimbursement to the quality of the medical record... Documentation communicates the  
86 what, why, and how of clinical care delivered to patients. These records allow other  
87 clinicians to understand the patient's history so they can continue to provide the best  
88 possible treatment for each individual (SCP Health, 2024).

89 Medical documents, essential for patient care, contain vital information for both  
90 healthcare professionals and patients. There are a wide range of document types, which is

91 why professional medical translators are needed to perform the translation of this type of  
92 text. They master and are familiar with various types of documents involved in effective  
93 healthcare communication (Okomeds, 2024).

94 Appointment scheduling software automates the appointment process from start  
95 to finish. You can set the hours of appointment for yourself as well as other members of  
96 your team. Clients can then book, modify, or cancel appointments based on the slots  
97 available and their personal preferences. You can then track and manage your  
98 appointments from a single location (EngageBay, 2024).

99 Making appointments ensures that important tasks are completed on time.  
100 Additionally, making appointments creates a sense of structure and organization. By  
101 having a set schedule, it can be easier to plan out tasks and prioritize and track important  
102 tasks thereby reducing stress (Mujuru, 2024).

103 Outsourcing appointment settings for your team provides various benefits, such as  
104 freeing time to focus on more pressing tasks, driving revenue, and increasing warm leads.  
105 Increasing the number of appointments you have scheduled can also drive positive  
106 attention to your business and improve brand recognition. Instead of managing the hassle  
107 and time of hiring and training a new in-house sales team member, outsourcing  
108 your appointment setting can save your business time and money (ROI, 2024).

109 The purpose of obtaining a health history is to gather subjective data from the  
110 patient and/or their care partners to collaboratively create a nursing care plan that will  
111 promote health and maximize functioning. A comprehensive health history is completed  
112 by a registered nurse and may not be delegated. It is typically done on admission to a  
113 health care agency or during the initial visit to a health care provider, and information is  
114 reviewed for accuracy and currency at subsequent admissions or visits (NLM, 2024).

115 Medical history is important because when GPs have more information about a  
116 patient's medical history, health professionals can deliver the most appropriate and  
117 effective treatment or support for their concerns. It can also help diagnose possible  
118 illnesses, understand hereditary and likely diseases in your family, as well as allergies,  
119 your past and current medication, and vaccination records (Mygp, 2024).

120 The literature from Mygp is crucial to the present study as it highlights the  
121 significance of comprehensive medical histories in delivering effective and personalized  
122 patient care. This directly supports the objectives of the Enhanced Patient Care System,  
123 which seeks to integrate and manage detailed medical histories to improve treatment  
124 accuracy and effectiveness. By providing healthcare professionals with complete and up-  
125 to-date information on patients' past and current conditions, medications, allergies, and  
126 vaccination records, the system enhances the ability to diagnose illnesses, identify  
127 hereditary conditions, and tailor treatment plans accordingly. This alignment ensures that  
128 the system not only supports informed decision-making but also contributes to better  
129 patient outcomes by facilitating a thorough understanding of each patient's health  
130 background and needs.

131 Health care in the Philippines varies with private, public and barangay health  
132 centers (many in rural municipalities). Most of the national burden of health care is  
133 provided by private health providers, with the cost shouldered by the state or by patients  
134 (Utc, 2024).

135 The Philippine healthcare system is shared between the public and private sectors.  
136 The pandemic allowed hospitals to upgrade and increase their facilities to cope with the  
137 situation. Public hospitals focus their efforts on preventive and primary care while also  
138 taking the lead in educating the public on health issues. (ITA, 2024).

139 The Department of Health (DOH) has an ongoing free medicine program for  
140 indigents called Medical Assistance Program (MAP), a program of the Department of  
141 Health intended to provide medical assistance to patients seeking consultation,  
142 rehabilitation, examination or otherwise confined in government hospitals (DSWD,  
143 2024).

144 Overall, the healthcare system in the Philippines is of a high standard. Filipino  
145 medical staff are highly trained, although the facilities may not be as impressive as those  
146 found in high-end US or European hospitals (Allianzcare, 2024).

147 In 2019, the Philippines implemented Republic Act. No. 11223, also known as the  
148 Universal Healthcare Act, instituted universal healthcare for all Filipinos. It also  
149 recognizes the role of evidence-based decisions in developing and implementing better

150 programs. Currently, there is no legislation to support eHealth in the Philippines. House  
151 Bill No. 7422, also referred to as the Philippine E-Health and Services Act, aims to  
152 promote the delivery of medical services through information and communication  
153 technologies (ICT) and this legislation is still pending (ITA, 2024).

154 The Community Health Information Tracking System (CHITS), as the first  
155 homegrown EMR system in the Philippines, employs an open-source, user-friendly,  
156 modular, and extensible system that enables automation of core processes in health  
157 centers and thereby contributes to the effective and efficient delivery of services. As a  
158 digital health application, CHITS helps health centers and rural health units (RHUs) in  
159 improving the delivery of health services by facilitating efficient data entry and storage  
160 through secure access of records by healthcare workers, expediting patient record  
161 retrieval, and minimizing waiting time of patients in clinics and RHUs. It helps health  
162 program managers and local chief executives with resource allocation strategies and  
163 organizational development by helping project patient load and understanding the usage  
164 of resources (GovPh, 2020).

165 Republic Act no. 11223 otherwise known as the Universal Health Care Act,  
166 provides that the Corporation shall support the implementation of standards for clinical  
167 care set forth by the Department of Health (DOH) based on approved clinical practice  
168 guidelines. Further, Section 51 of the revised Implementing Rules and Regulations of the  
169 National Health Insurance Act of 2013 (RA7875 as amended by RA9241 and RA10606)  
170 provides the implementation of quality assurance standards as reference for ensuring  
171 quality of health care services (PHIC, 2022).

172 The Lying-In Clinic Information System for Santa Rosa, Laguna was developed  
173 in response to the inefficiencies of manual practices in clinic operations, particularly in  
174 record management, and appointment scheduling. Researchers employed a descriptive-  
175 quantitative research design involving both healthcare providers and patients to  
176 understand these challenges. Findings revealed that midwives and healthcare providers  
177 expressed doubts about the effectiveness of manual processes, while patients reported  
178 dissatisfaction with the paper-based system. The study emphasized the need for an  
179 integrated information system to enhance operational efficiency and improve patient

180 satisfaction by streamlining record management, and scheduling (Balocon, Dator,  
181 Legrama, and Vicuña, 2024).

182 Both the present study and the Lying-In Clinic Information System for Santa  
183 Rosa, Laguna addressed the challenges posed by manual practices in healthcare settings.  
184 Both studies focused on improving operational efficiency and patient satisfaction through  
185 the development of an integrated system for managing records, and appointments. Both  
186 systems also involved healthcare providers and patients to identify existing barriers and  
187 understand the impact of manual processes on care delivery. However, the key difference  
188 lay in the scope and setting: while the Santa Rosa system specifically targeted a lying-in  
189 clinic and focused on maternal care, the present study aimed to enhance healthcare  
190 delivery across multiple clinics within a municipality of Buhi, Camarines Sur.

## 191 **METHODOLOGY**

### 192 **Project Development Methodology**

193 The development methodology for the Lying-In Clinic Information Management  
194 System for Buhi Municipality focused on creating a user-friendly platform that  
195 streamlined clinic operations. This methodology emphasized iterative processes, allowing  
196 for continuous feedback from healthcare providers to ensure that the system effectively  
197 met their needs. By engaging stakeholders throughout the development phase, the project  
198 aimed to adapt to the dynamic requirements of the clinic environment. The use of a  
199 systematic approach facilitated clear communication, ensuring that the final system  
200 supported efficient patient management, appointment scheduling, and medical record  
201 keeping. Overall, this thoughtful approach was essential in developing a tailored solution  
202 that enhanced healthcare delivery within the municipality.

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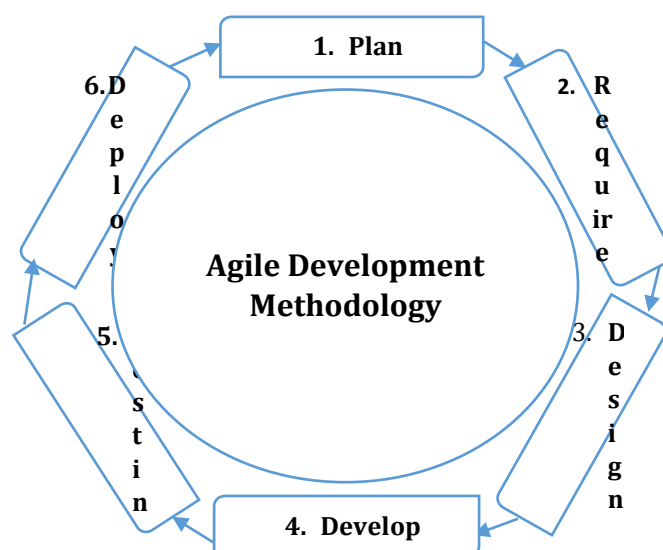
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### Figure 3.1 Agile Development Methodology

Figure 3.1 illustrated the Agile Development Methodology, which was a flexible, iterative process used in software development. It consisted of six key phases: Plan, Requirement, Design, Develop, Testing, and Deployment. The process began with Planning, where the project's scope and objectives were defined, followed by the Requirement phase, which involved gathering user needs and system functionalities. In the Design phase, the system's architecture, user interface, and workflows were outlined based on the identified requirements. Next was the Development phase, where the system was built through coding and the creation of features. Once developed, the system moved to the Testing phase, where it was thoroughly examined for bugs and performance issues to ensure it functioned as expected. Finally, the system reached the Deployment phase, where it was made operational for end users. Agile was a cyclical process, meaning feedback from users or stakeholders during each phase could be incorporated, allowing continuous improvement and adaptation throughout the project lifecycle.

## RESULTS AND DISCUSSION

### LYING-IN CLINIC INFORMATION MANAGEMENT SYSTEM FOR BUHI MUNICIPALITY

#### Requirements

This section outlines the essential components and specifications needed to develop and implement the Lying-In Clinic Information Management System for Buhi Municipality. It identifies both functional and non-functional requirements critical to the system's success. Functional requirements include features like patient registration, appointment scheduling, medical record management, report generation, and billing functionalities. Non-functional requirements cover aspects such as system performance, data security, scalability, and user-friendliness to ensure efficient and secure operations. This section also details the hardware and software prerequisites, such as server capacity,

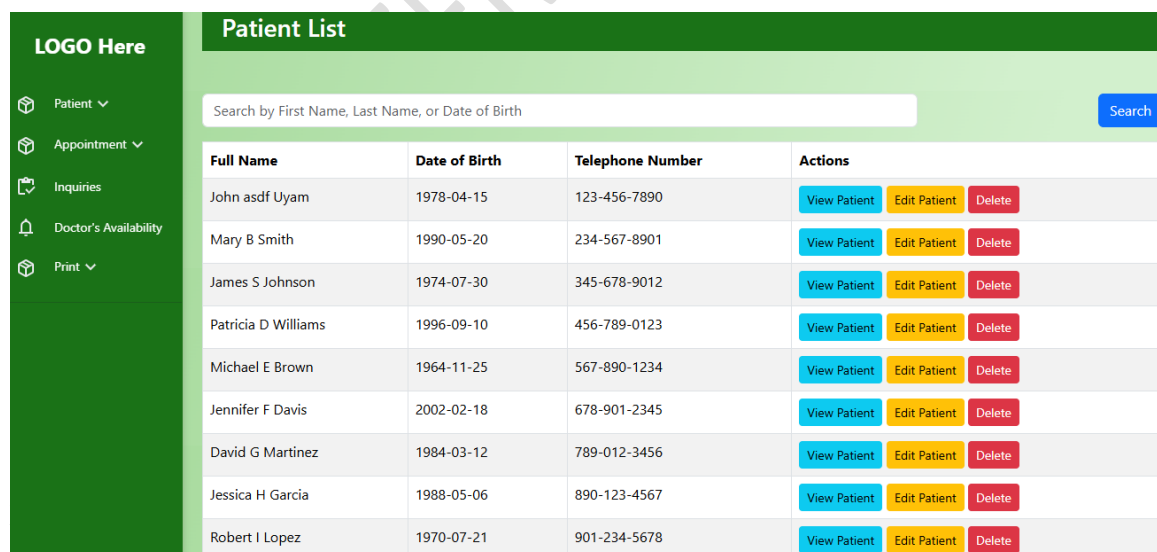


database management tools, and user interfaces, along with internet connectivity requirements. By defining these requirements, the study establishes a clear framework that guides the system's design, development, and deployment phases, ensuring it meets the clinic's operational needs effectively.

## Design

This section focuses on the structural and visual blueprint of the Lying-In Clinic Information Management System for Buhi Municipality. It provides an overview of the system architecture, detailing how various components, such as the database, user interface, and processing modules, interact to deliver a seamless user experience. The design prioritizes simplicity and usability, ensuring that clinic staff can easily navigate the system without extensive technical training. Key elements include designing user-friendly dashboards for patient management, intuitive forms for data entry, and a streamlined process for generating reports. The database design is structured to securely store and retrieve patient information, medical records, and appointment schedules, ensuring data accuracy and integrity.

## Development



The screenshot displays a web application interface for a 'Patient List'. On the left is a dark green sidebar with a 'LOGO Here' placeholder and a list of navigation items: 'Patient' (selected), 'Appointment', 'Inquiries', 'Doctor's Availability', and 'Print'. The main content area has a green header 'Patient List' and a search bar with the placeholder text 'Search by First Name, Last Name, or Date of Birth' and a 'Search' button. Below the search bar is a table with four columns: 'Full Name', 'Date of Birth', 'Telephone Number', and 'Actions'. The table contains ten rows of patient data, each with 'View Patient', 'Edit Patient', and 'Delete' buttons in the 'Actions' column.

Full Name	Date of Birth	Telephone Number	Actions
John asdf Uyam	1978-04-15	123-456-7890	<a href="#">View Patient</a> <a href="#">Edit Patient</a> <a href="#">Delete</a>
Mary B Smith	1990-05-20	234-567-8901	<a href="#">View Patient</a> <a href="#">Edit Patient</a> <a href="#">Delete</a>
James S Johnson	1974-07-30	345-678-9012	<a href="#">View Patient</a> <a href="#">Edit Patient</a> <a href="#">Delete</a>
Patricia D Williams	1996-09-10	456-789-0123	<a href="#">View Patient</a> <a href="#">Edit Patient</a> <a href="#">Delete</a>
Michael E Brown	1964-11-25	567-890-1234	<a href="#">View Patient</a> <a href="#">Edit Patient</a> <a href="#">Delete</a>
Jennifer F Davis	2002-02-18	678-901-2345	<a href="#">View Patient</a> <a href="#">Edit Patient</a> <a href="#">Delete</a>
David G Martinez	1984-03-12	789-012-3456	<a href="#">View Patient</a> <a href="#">Edit Patient</a> <a href="#">Delete</a>
Jessica H Garcia	1988-05-06	890-123-4567	<a href="#">View Patient</a> <a href="#">Edit Patient</a> <a href="#">Delete</a>
Robert I Lopez	1970-07-21	901-234-5678	<a href="#">View Patient</a> <a href="#">Edit Patient</a> <a href="#">Delete</a>

The design of the View Patient Interface would likely prioritize clarity and efficiency, ensuring that healthcare providers can navigate through the patient's

information seamlessly. Features such as search and filter options would allow staff to quickly locate specific data, such as a patient's recent test results or prescribed medications. Additionally, real-time updates would ensure that any changes to the patient's record - such as new test results or treatment plans—are immediately visible to the healthcare team, enhancing communication and coordination of care. This interface not only improves the accessibility of patient data but also supports timely and accurate clinical decision-making, ultimately contributing to better healthcare outcomes.

LOGO Here

Patient

Appointment

Inquiries

Doctor's Availability

Print

Admission

Search by First Name or Last Name

Search

Full Name	Date of Birth	Telephone Number	Actions
John asdf Uyam	1978-04-15	123-456-7890	<div><div>View Risky Medical History</div><div>Admit</div><div>Print Hospital Recommendation</div></div>
Mary B Smith	1990-05-20	234-567-8901	<div><div>View Risky Medical History</div><div>Admit</div></div>
James S Johnson	1974-07-30	345-678-9012	<div><div>View Risky Medical History</div><div>Admit</div></div>
Patricia D Williams	1996-09-10	456-789-0123	<div><div>View Risky Medical History</div><div>Admit</div></div>
Michael E Brown	1964-11-25	567-890-1234	<div><div>View Risky Medical History</div><div>Admit</div></div>
Jennifer F Davis	2002-02-18	678-901-2345	<div><div>View Risky Medical History</div><div>Admit</div></div>
David G Martinez	1984-03-12	789-012-3456	<div><div>View Risky Medical History</div><div>Admit</div></div>
Jessica H Garcia	1988-05-06	890-123-4567	<div><div>View Risky Medical History</div><div>Admit</div></div>
Robert I Lopez	1970-07-21	901-234-5678	<div><div>View Risky Medical History</div><div>Admit</div></div>

capture all relevant information necessary for patient admission, such as the reason for admission, medical condition, and any immediate care requirements. The Patient Admission Interface would also likely include functionalities for assigning patients to specific rooms or care units, tracking their progress throughout their stay, and linking them to the appropriate healthcare providers. Real-time updates would ensure that any changes in the patient's condition or treatment plan are immediately reflected in the system. Additionally, this interface would help reduce administrative workload by automating aspects of the admission process, ensuring smooth transitions for patients from registration to active care. This streamlined approach improves both the patient experience and the efficiency of the clinic's operations, allowing for timely interventions and optimal resource allocation.

Appointment List	
LOGO Here	
Patient	
Appointment	
Inquiries	
Doctor's Availability	
Pending Approved Canceled	
From:	dd/mm/yyyy
To:	

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### Figure 4.7 – View Appointment List

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Figure 4.7 – View Appointment List likely represents the feature in the Lying-In Clinic Information Management System for Buhi Municipality that allows healthcare providers to view and manage scheduled patient appointments. This interface would display a comprehensive list of upcoming appointments, including details such as patient names, appointment dates, times, and the nature of the visit. It helps clinic staff efficiently manage patient flow by providing a clear overview of the day’s appointments and ensuring that no appointments are missed or overlooked.

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Patient Inquiry			
Inquiries			
All Without Reply With Reply			
Patient Name	Inquiry	Reply	Actions
Leni Girlie Idian	meron po ba kayo paracetamol?	meron po	Replied on 2024-11-30 12:09:21
Leni Girlie Idian	What time should I sleep?	The earlier the better	Replied on 2024-11-26 15:14:23
John Uyam	What are the available slots for a dental check-up this week?	Secret	Replied on 2024-11-26 10:40:15
Mary Smith	Can I reschedule my appointment to next Monday?		<input type="text"/> Reply
James Johnson	Do you offer any discounts for senior citizens?		<input type="text"/> Reply

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Clinic Information Management System for Buhi Municipality that allows patients or healthcare providers to inquire about specific details related to patient records, appointments, or other healthcare services. This interface would enable users to quickly search for and retrieve information such as a patient's medical history, upcoming appointments, treatment plans, or test results. The interface would be designed to provide

330 an easy-to-navigate and intuitive platform for accessing essential patient data,  
331 streamlining communication between healthcare providers and patients.

### 332 **Testing**

333 The "Develop Phase" of the Lying-In Clinic Information Management System  
334 refers to the actual construction and coding of the system based on the design  
335 specifications established earlier in the project.

**Table 4.1**  
**Adjectival Interpretation**

Rating	Verbal Interpretation
5	Far more than expected
4	More than expected
3	Meets expectations
2	Less than expected
1	Does not meet expectations

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**Table 4.2**  
**System Functional Suitability Rates**

Sub-Characteristic	IT Experts (10)	Beneficiaries (2)	Weighted Mean	Interpretation
Completeness	3.2	3	3.1	Meets expectation
Correctness	4.0	3	3.5	Meets expectation
Appropriateness	4.8	4	4.4	More than expected
Suitability	3.8	4	3.9	Meets expectation
Accurateness	3.8	3	3.4	Meets expectation
Interoperability	3.4	4	3.7	Meets expectation
Security	4.0	4	4	More than expected
Average	<b>3.86</b>	<b>3.57</b>	<b>3.7</b>	<b>Meets expectation</b>

337

338 Table 4.2 evaluates the system's functional suitability based on seven sub-  
 339 characteristics, rated by two groups: IT Experts and Beneficiaries. The ratings, along with  
 340 the weighted mean and interpretations, provide insights into the system's overall  
 341 performance. For completeness, IT Experts rated it 3.2, while Beneficiaries gave a  
 342 slightly lower score of 3, resulting in a weighted mean of 3.1, interpreted as Meets  
 343 expectation. This suggests the system fulfills its required functionalities but could benefit  
 344 from further refinement to address user needs comprehensively.

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**Table 4. 3.**  
**System Performance Efficiency Rates**

Sub-Characteristic	IT Experts (10)	Beneficiaries (2)	Weighted Mean	Interpretation
Time Behavior	3.33	3	3.26	Meets expectation
Resource Utilization	3.66	3	3.33	Meets expectation
Capacity	3.67	3	3.33	Meets expectation
Average	<b>3.55</b>	<b>3</b>	<b>3.27</b>	<b>Meets expectation</b>

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347 Table 4.3 presents the evaluation of the system's performance efficiency based on  
 348 three sub-characteristics: time behavior, resource utilization, and capacity. The ratings  
 349 were provided by two groups: IT Experts and Beneficiaries, with weighted means  
 350 calculated to determine the overall interpretation of each sub-characteristic.

**Table 4.4**  
**System Compatibility Rates**

Sub-	IT	Beneficiaries	Weighted	Interpretation
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<b>Characteristic</b>	<b>Experts (10)</b>	<b>(2)</b>	<b>Mean</b>	
Co-Existence	3	4	3.5	Meets expectation
Interoperability	3	4	3.5	Meets expectation
Average	<b>3</b>	<b>4</b>	<b>3.5</b>	<b>Meets expectation</b>

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**Table 4.5**  
**System Usability Rates**

<b>Sub-Characteristic</b>	<b>IT Experts (10)</b>	<b>Beneficiaries (2)</b>	<b>Weighted Mean</b>	<b>Interpretation</b>
Appropriateness recognizability	3.56	4	3.78	Meets expectation
Learnability	3.56	4	3.78	Meets expectation
Operability	3.22	4	3.61	Meets expectation
User error protection	3.11	3	3.055	Meets expectation
User interface aesthetics	3.11	3	3.055	Meets expectation
Accessibility	3.67	4	3.84	Meets expectation
Average	<b>3.37</b>	<b>3.66</b>	<b>3.5</b>	<b>Meets expectation</b>

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**Table 4.6**  
**System Reliability Rates**

<b>Sub-Characteristic</b>	<b>IT Experts (10)</b>	<b>Beneficiaries (2)</b>	<b>Weighted Mean</b>	<b>Interpretation</b>
Maturity	3.4	3.3	3.5	Meets expectation
Availability	3.3	3.3	3.3	Meets expectation

Fault Tolerance	3.4	3.3	3.35	Meets expectation
Recoverability	3.4	3.5	3.45	Meets expectation
Average	<b>3.37</b>	<b>3.35</b>	<b>3.36</b>	<b>Meets expectation</b>

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**Table 4.7**  
**System Security Rates**

Sub-Characteristic	IT Experts (10)	Beneficiaries (2)	Weighted Mean	Interpretation
Confidentiality	4.1	4	4.05	More than expected
Integrity	4	4	4	More than expected
Non-repudiation	3.8	4	3.9	Meets expectation
Accountability	3.7	4	3.85	Meets expectation
Authenticity	3.7	4	3.85	Meets expectation
Average	<b>3.86</b>	<b>4</b>	<b>3.92</b>	<b>Meets expectation</b>

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358 Table 4.7 evaluates the system's security based on five sub-characteristics:  
359 confidentiality, integrity, non-repudiation, accountability, and authenticity, as rated by IT  
360 Experts and Beneficiaries. The highest-rated aspects are confidentiality and integrity,  
361 with weighted means of 4.05 and 4, respectively, both interpreted as More than expected.  
362 These ratings indicate strong measures to ensure data privacy and accuracy within the  
363 system. Meanwhile, non-repudiation, accountability, and authenticity scored slightly  
364 lower, with weighted means ranging from 3.85 to 3.9, interpreted as Meets expectation.  
365 These results reflect that the system adequately tracks user actions and ensures  
366 trustworthiness but may benefit from minor improvements in these areas. The overall  
367 average weighted mean of 3.92 confirms that the system delivers reliable security  
368 features, effectively protecting sensitive information while meeting user expectations.

**Table 4.8****System Maintainability Rates**

<b>Sub-Characteristic</b>	<b>IT Experts (10)</b>	<b>Beneficiaries (2)</b>	<b>Weighted Mean</b>	<b>Interpretation</b>
Modularity	3.7	4	3.85	Meets expectation
Reusability	3.7	4	3.85	Meets expectation
Analyzability	3.7	4	3.85	Meets expectation
Modifiability	3.2	4	3.6	Meets expectation
Testability	3.7	4	3.85	Meets expectation
Average	<b>3.6</b>	<b>4</b>	<b>3.6</b>	<b>Meets expectation</b>

369 Table 4.8 evaluates the system's maintainability based on five sub-characteristics:  
370 modularity, reusability, analyzability, modifiability, and testability, as assessed by IT  
371 Experts and Beneficiaries. Most sub-characteristics, including modularity, reusability,  
372 analyzability, and testability, received consistent ratings, with weighted means of 3.85,  
373 interpreted as Meets expectation. This indicates that the system is well-structured,  
374 adaptable for reuse, easy to analyze for issues, and supports effective testing.  
375 Modifiability, which measures how easily the system can accommodate changes, scored  
376 slightly lower with a weighted mean of 3.6 but still Meets expectation.

**Table 4.11****System Portability Rates**

<b>Sub-Characteristic</b>	<b>IT Experts (10)</b>	<b>Beneficiaries (2)</b>	<b>Weighted Mean</b>	<b>Interpretation</b>
Adaptability	4	4	4	More than expected
Reusability	4	4	4	More than expected
Analyzability	4	4	4	More than expected



Modifiability	3	4	3.5	Meets expectation
Testability	4	4	4	More than expected
Average	<b>3.6</b>	<b>4</b>	<b>3.9</b>	<b>Meets expectation</b>

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378

379 Table 4.11 evaluates the system's portability based on five sub-characteristics:  
380 adaptability, reusability, analyzability, modifiability, and testability, as rated by IT  
381 Experts and Beneficiaries. The system received high ratings of 4 for adaptability,  
382 reusability, analyzability, and testability, with these sub-characteristics interpreted as  
383 More than expected. This indicates that the system effectively adapts to different  
384 environments, supports component reuse, is easy to analyze, and can be efficiently tested  
385 across platforms.

386

**Table 4. 12**

387

**Overall Evaluation of the Developed System**

Characteristic	IT Experts (10)	Beneficiaries (2)	Weighted Mean	Interpretation
Functional Suitability	3.86	3.57	3.7	Meets expectation
Performance Efficiency	3.55	3	3.27	Meets expectation
Compatibility	3.0	4	3.5	Meets expectation
Usability	3.37	3.66	3.5	Meets expectation
Reliability	3.37	3.66	3.5	Meets expectation
Security	3.86	4	3.92	Meets expectation
Maintainability	3.6	4	3.6	Meets expectation
Portability	3.6	4	3.9	Meets expectation
Over All Average	<b>3.53</b>	<b>3.74</b>	<b>3.61</b>	<b>Meets expectation</b>

388

389 Table 4.12 presents the overall evaluation of the developed system, summarizing  
390 its performance across eight key quality characteristics: functional suitability,  
391 performance efficiency, compatibility, usability, reliability, security, maintainability, and  
392 portability, as rated by IT Experts and Beneficiaries. The weighted means for each  
393 characteristic range from 3.27 to 3.92, all interpreted as Meets expectation.

#### 394 **Deployment**

395 The Deployment Phase of the Lying-In Clinic Information Management System  
396 for Buhi Municipality focuses on delivering the completed system to its intended  
397 environment for actual use. This phase involves critical activities such as system  
398 installation, configuration, data migration, and initial testing in the live environment. The  
399 deployment process ensures that the system is fully functional and integrates seamlessly  
400 with the clinic's existing workflows. Key stakeholders, including IT experts and clinic  
401 staff, play an active role in overseeing the transition and verifying that all features operate  
402 as intended. User accounts are created, access privileges are assigned, and real-world  
403 scenarios are tested to ensure that the system supports essential operations, such as  
404 patient record management, appointment scheduling, and data security.

#### 406 **CONCLUSIONS**

407 Based on the findings of this study the following conclusions were formulated:

- 408 1. The study successfully developed an Enhanced Patient Care System that  
409 integrates comprehensive patient records with real-time updates, ensuring  
410 accurate and accessible information for improved healthcare delivery.
- 411 2. The system successfully enhanced workflow efficiency by automating tasks  
412 like appointment scheduling and patient documentation, leading to streamlined  
413 operations and reduced manual administrative work.
- 414 3. The system improved the inventory management system by incorporating real-  
415 time tracking and automated alerts, ensuring the availability of supplies and  
416 preventing shortages through timely reordering.

4. The developed a system that enhances clinical decision-making by utilizing decision support tools and predictive analytics to improve treatment accuracy, anticipate patient needs, and optimize resource allocation.
5. The system using ISO 25010 standards and confirmed that it meets expectations across all key quality characteristics, including functional suitability, performance efficiency, compatibility, usability, reliability, security, maintainability, and portability, with an overall rating of 3.61, indicating that the developed system meets expectations.

### **Recommendations**

Based on the conclusions drawn from this study, the following recommendations were formulated:

1. Continually update and maintain the Enhanced Patient Care System while exploring further integration with other healthcare systems to enhance data sharing and interoperability.
2. Expand the automation features further by incorporating additional tasks and processes to maximize workflow efficiency and reduce administrative burden.
3. Continuously monitor inventory trends and refine the real-time tracking and automated alert system to further optimize supply levels and enhance the efficiency of reordering processes.
4. Further refine the decision support tools and predictive analytics to incorporate more diverse data sources, improving treatment accuracy and enhancing the system's ability to anticipate patient needs
5. Conduct regular evaluations based on ISO 25010 standards to ensure the system continues to meet expectations and to identify potential improvements in functionality, performance, and other key quality characteristics
6. Gather continuous feedback from end-users and stakeholders to identify any operational challenges or areas for enhancement, ensuring the system evolves to meet changing healthcare needs and technological advancements.

7.

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