

REVIEWER'S REPORT

Manuscript No.: **IJAR-53706**

Date: 07/09/2025

Title: Experience of one stop “Flu OPD” based Covid care model in a tertiary hospital of western Uttar Pradesh: Ambi-spective study.

Recommendation:

Accept as it is
 Accept after minor revision.....
 Accept after major revision **YES**.....
 Do not accept (*Reasons below*)

Rating	Excel.	Good	Fair	Poor
Originality	YES			
Techn. Quality	YES			
Clarity		YES		
Significance	YES			

Reviewer Name: Emmanuel KUBANA

Date: 07/09/2025

Reviewer's Comment

The manuscript addresses a timely and important topic by documenting the functioning of a Flu OPD as a one-stop COVID-19 care model in a tertiary hospital in India. It provides practical insights into patient flow, staffing, and outcomes during a pandemic period. The paper is relevant for healthcare systems in resource-constrained settings and contributes operational knowledge. However, some methodological and reporting issues need clarification before acceptance.

Detailed Reviewer's Report

Strengths

- Relevance:** Focuses on operational strategies in a real-world tertiary care hospital during COVID-19, highly relevant for LMICs.
- Detail:** Clear description of the Flu OPD design, patient flow, and staffing model.
- Findings:** Provides descriptive statistics on patient profile, efficiency indicators (time to test/admission), and patient satisfaction.
- Practical contribution:** Identifies challenges and solutions (e.g., manpower optimization, digital helplines).

Areas for Improvement

- Study design clarity:** The manuscript calls the study “ambi-spective” but mostly reports descriptive cross-sectional data; the terminology could be better defined.
- Sampling strategy:** The use of “random convenience sample” is contradictory. Clarification on how participants were chosen is needed.
- Statistical analysis:** Only descriptive statistics are presented; inferential analyses (e.g., associations between demographics and satisfaction or outcomes) would strengthen the study.

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4. **Generalisability:** The single-center, small sample (n=147) limits broader applicability; this limitation should be more explicitly discussed.
5. **Referencing:** Some statements lack up-to-date references (e.g., patient satisfaction determinants, comparison with other Flu OPD models).
6. **Language and grammar:** Several sentences require polishing for readability and flow.

Specific Comments

- **Abstract:** Well-structured, but should briefly mention limitations.
- **Methods:** More detail is needed on questionnaire validation, data quality assurance, and ethical considerations.
- **Results:** Figures are informative but could benefit from clearer legends and scales.
- **Discussion:** Needs deeper comparison with other national and international models of COVID-19 screening OPDs.
- **Conclusion:** Appropriate, but should avoid over-generalisation.

Recommendation

Major Revision

The study is relevant and potentially useful, but substantial revisions in methodology description, analysis, and clarity of writing are necessary before it can be accepted.