Teaching Motivation in Vietnam's Public Schools: Lessons from Tien Duoc Secondary School, Soc Son, Hanoi

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Abstract

- 5 Teacher motivation is a cornerstone of educational quality and institutional success. In Vietnam's
- 6 public education system, educators face a range of structural, economic, and cultural challenges
- 7 that impact their professional engagement. This study investigates the current state of teacher
- 8 motivation at Tien Duoc Secondary School in Hanoi, employing a mixed-methods approach that
- 9 integrates survey data and qualitative interviews. The findings reveal both intrinsic and extrinsic
- 10 factors influencing motivation, including salary, leadership, professional development, and
- working conditions. Drawing on established motivational theories and contextual realities, the
- 12 paper proposes a multidimensional strategy to foster long-term engagement and instructional
- 13 effectiveness. The study concludes with policy recommendations for both institutional and
- 14 governmental stakeholders, aiming to enhance teacher motivation and improve educational
- 15 outcomes.
- 16 This research was conducted in 2018, but its relevance remains intact, so the authors confidently
- 17 to introduce.
- 18 **Keywords**: teacher motivation, secondary education, Vietnam, Herzberg theory, Maslow
- 19 hierarchy, educational policy, qualitative research

20 1. Introduction

- 21 Education is widely recognized as a fundamental driver of national development. In Vietnam, the
- 22 government has consistently prioritized education as a strategic sector, investing in
- 23 infrastructure, curriculum reform, and teacher training. Despite these efforts, challenges persist in
- 24 maintaining high-quality teaching and retaining skilled educators, particularly at the secondary
- 25 level. Teacher motivation is central to addressing these challenges, as it directly influences
- 26 instructional quality, student outcomes, and institutional stability.
- 27 Motivated teachers are more likely to innovate, engage students effectively, and remain
- 28 committed to their profession. Conversely, low motivation can lead to absenteeism, reduced
- 29 performance, and high turnover rates. This study explores the dynamics of teaching motivation
- 30 through a case study of Tien Duoc Secondary School, located in Soc Son District, Hanoi. The
- 31 school reflects many of the systemic issues facing Vietnam's public education sector, including
- 32 limited resources, bureaucratic constraints, and evolving societal expectations.
- 33 The research aims to assess current levels of teacher motivation, identify influencing factors, and
- 34 propose actionable strategies to enhance motivation. By integrating theoretical insights with
- 35 empirical data, the study contributes to the broader discourse on educational reform and teacher
- well-being in Vietnam.

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2. Literature Review

2.1 Conceptualizing Motivation in Education

- 39 Motivation is defined as the internal drive that compels individuals to act in pursuit of specific
- 40 goals. In educational settings, teaching motivation refers to a teacher's enthusiasm, commitment,
- and persistence in delivering instruction. It encompasses both intrinsic elements, such as a
- 42 passion for teaching and a sense of professional identity, and extrinsic factors, including salary,
- 43 recognition, and working conditions.

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- 44 Research has shown that motivated teachers are more likely to adopt student-centered
- 45 pedagogies, engage in continuous professional development, and contribute to school
- 46 improvement initiatives. Conversely, demotivated teachers may exhibit resistance to change,
- 47 reduced instructional quality, and disengagement from institutional goals.

2.2 Theoretical Foundations

- This study draws upon five classical theories of motivation to frame its analysis. (1) Maslow's
- 50 Hierarchy of Needs posits that individuals are motivated by a progression of needs, beginning
- with physiological and safety needs and culminating in self-actualization; (2) Herzberg's Two-
- Factor Theory distinguishes between hygiene factors, which prevent dissatisfaction (e.g., salary,
- working conditions), and motivators, which enhance satisfaction (e.g., achievement,
- recognition); (3) Adams' Equity Theory emphasizes the role of perceived fairness in reward
- 55 distribution, suggesting that individuals compare their inputs and outcomes with those of
- others; (4) Vroom's Expectancy Theory proposes that motivation is a function of expectancy
- 57 (belief that effort leads to performance), instrumentality (belief that performance leads to
- outcomes), and valence (value of the outcomes);(5) Locke's Goal-Setting Theory highlights the
- motivational benefits of setting specific, challenging, and attainable goals.

60 **2.3 Teacher Motivation in Vietnam**

- Vietnamese educators operate within a complex landscape shaped by cultural expectations,
- 62 economic constraints, and institutional limitations. While teaching is traditionally respected, the
- profession is often undervalued in terms of compensation and career advancement. Studies have
- shown that intrinsic motivation remains relatively strong among Vietnamese teachers, driven by
- a sense of duty and commitment to students. However, systemic issues such as low salaries,
- 66 limited autonomy, and bureaucratic burdens diminish overall motivation.
- 67 Nguyen (2016) notes that many teachers in Vietnam experience professional stagnation due to
- 68 rigid promotion structures and lack of recognition. Thiem (2005) highlights the contrast with
- 69 South Korea, where teachers enjoy high social status and clear career pathways. These insights
- 70 underscore the need for context-sensitive strategies to enhance teacher motivation in Vietnam.

71 **3. Methodology**

72 3.1 Research Design

- 73 To capture the multifaceted nature of teacher motivation, this study employed a mixed-methods
- 74 research design. The approach combined quantitative survey analysis with qualitative semi-

- structured interviews, allowing for a comprehensive understanding of both statistical trends and
- 76 personal experiences.

77 3.2 Participants and Instruments

- 78 The study involved 53 teachers from Tien Duoc Lower Secondary School. Data collection was
- 79 conducted using a structured questionnaire comprising 35 Likert-scale items designed to measure
- 80 various dimensions of motivation, including job satisfaction, leadership, professional
- 81 development, and working conditions. In addition, ten in-depth interviews were conducted with
- 82 selected teachers and school administrators to gain deeper insights into the contextual factors
- 83 influencing motivation.

84 3.3 Data Analysis

- 85 Quantitative data were analyzed using descriptive statistics and cross-tabulation techniques to
- 86 identify patterns and correlations. Qualitative data were coded thematically, enabling the
- 87 identification of recurring themes and nuanced perspectives that complemented the survey
- 88 findings. The integration of both data types provided a robust foundation for interpreting the
- 89 results and formulating recommendations.

90 **4. Findings**

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4.1 Levels of Motivation

- 92 Survey results indicated that most teachers at Tien Duoc Lower Secondary School exhibited
- 93 moderate to high levels of motivation. Teachers expressed satisfaction with aspects such as
- 94 recognition for their work, clarity of responsibilities, and collegial relationships. These factors
- 95 contributed positively to their sense of professional fulfillment.
- 96 However, significant dissatisfaction was reported in relation to salary, opportunities for
- 97 advancement, and access to teaching materials. Over 40 percent of respondents stated that their
- 98 income was insufficient, often requiring them to seek additional employment. This financial
- 99 strain was identified as a major source of stress and demotivation.

100 **4.2 Influencing Factors**

- 101 Leadership practices emerged as a critical determinant of motivation. Teachers described
- 102 communication with school administrators as inconsistent and lacking responsiveness. Many felt
- that their feedback was not adequately considered in decision-making processes, leading to
- 104 feelings of marginalization.
- 105 Professional development opportunities were available but often perceived as misaligned with
- 106 classroom realities. Teachers expressed a desire for more practical, context-specific training that
- 107 addressed their immediate instructional needs.
- Working conditions, including infrastructure and peer support, were generally viewed positively.
- 109 Teachers appreciated the collaborative environment and the availability of basic teaching
- resources, although they noted the need for more updated materials and technology.

4.3 Challenges Identified

- Seven core challenges were identified through the analysis. These included the absence of a
- 113 needs-based teacher assessment system, inadequacies in salary and benefits, limited availability
- of teaching and reference materials, superficial performance evaluations, lack of incentives for
- 115 research activities, subjective approaches to professional development planning, and weak
- 116 feedback mechanisms from school leadership.

5. Discussion

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- 118 The findings reinforce the applicability of Herzberg's Two-Factor Theory in the Vietnamese
- 119 context. Hygiene factors such as salary, working conditions, and administrative support must be
- stabilized before motivational factors like recognition and achievement can have a meaningful
- 121 impact. The dissatisfaction expressed by teachers regarding compensation and leadership
- practices suggests that foundational needs are not being met, thereby limiting the effectiveness of
- intrinsic motivators.
- 124 Comparative analysis with South Korea reveals important insights. In South Korea, teachers
- benefit from high social respect, competitive salaries, and structured career progression. These
- factors contribute to sustained motivation and professional engagement. In contrast, Vietnamese
- 127 educators face greater uncertainty and undervaluation, despite similar cultural emphasis on
- education. This disparity highlights the importance of systemic support in fostering teacher
- 129 motivation.
- To address these issues, schools must integrate principles from expectancy theory and goal-
- setting theory into their operational frameworks. Goals should be collaboratively defined with
- 132 teachers, ensuring clarity and relevance. Progress should be regularly monitored, and
- achievements should be publicly recognized to reinforce positive behavior and commitment.

134 6. Policy Implications and Recommendations

- 135 Enhancing teacher motivation requires coordinated efforts at both the institutional and
- governmental levels. At the school level, regular surveys should be conducted to assess teacher
- needs and expectations. Evaluation mechanisms must be redesigned to incorporate feedback
- from peers and students, promoting transparency and fairness. School leaders should receive
- training in emotional intelligence and participatory governance to improve communication and
- responsiveness. Establishing clear career pathways and merit-based promotion opportunities can
- significantly boost motivation.
- 142 At the national level, a comprehensive review of teacher salary scales is necessary to ensure
- 143 competitive compensation that reflects the demands of the profession. Increased funding should
- be allocated for professional development programs that are directly linked to classroom
- 145 competencies. Additionally, the creation of a national database of best practices in teacher
- 146 motivation would facilitate knowledge sharing and policy innovation across educational
- institutions.

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7. Limitations and Future Research

- 149 While this study provides valuable insights into teacher motivation at a specific secondary
- school, its findings may not be generalizable to all educational contexts in Vietnam. The sample
- 151 size, though adequate for a case study, limits broader applicability. Future research should
- 152 consider longitudinal studies across multiple regions to capture variations in motivation over
- time and space. Moreover, incorporating student perspectives could enrich understanding of how
- teacher motivation affects learning outcomes.

8. Conclusion

- Motivating teachers in Vietnam's secondary schools is a complex and multifaceted challenge that
- 157 demands both contextual sensitivity and strategic innovation. This study offers empirical
- evidence and theoretical grounding to inform policy and practice aimed at improving teacher
- motivation. By addressing systemic deficiencies and reinforcing intrinsic motivators, educational
- institutions can cultivate a culture of commitment, creativity, and excellence.
- Such efforts not only enhance the professional satisfaction and retention of teachers but also
- 162 contribute to improved student outcomes and overall educational quality. Sustainable motivation
- strategies must be embedded within institutional frameworks and supported by national policies
- that recognize the evolving needs of educators. As Vietnam continues to reform its education
- system, prioritizing teacher motivation will be essential for building a resilient, equitable, and
- 166 forward-looking learning environment.

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