

## REVIEWER'S REPORT

Manuscript No.: IJAR-550345

Date: 02/12/2025

**Title: Gastronomy as a Hospitality Vector: Evaluation of Integrated Experiences in Restaurants in Tourist Destinations**

### Recommendation:

Accept as it is ☐☐☒☐☐

Accept after minor revision ☐☐☐☐

Accept after major revision ☐☐☐☐☐

Do not accept (*Reasons below*) ☐☐☐

| Rating         | Excel. | Good | Fair | Poor |
|----------------|--------|------|------|------|
| Originality    |        | ✓    |      |      |
| Techn. Quality |        | ✓    |      |      |
| Clarity        |        | ✓    |      |      |
| Significance   |        | ✓    |      |      |

Reviewer Name: Sakshi Jaju

Date: 02/12/2025

### Reviewer's Comment for Publication.

The study examines how food quality, service interactions, restaurant ambience, and visitor expectations combine to create hospitality experiences in restaurants located in tourist destinations. Using interviews, observations, and document analysis, the data were coded in MAXQDA and analyzed using crisp-set QCA. Low hospitality occurred when ambience was weak and expectations were not met, or when both food authenticity and service quality were poor.

### Strength:

1. Strong theoretical background combining gastronomy, hospitality, and QCA.
2. Clear identification of multiple pathways.
3. Use of mixed qualitative techniques strengthens validity.
4. Provides practical implications for restaurant managers.
5. Well-structured methodology with transparency in coding and calibration.

### Weakness:

1. Very long and dense could be simplified for easier reading.
2. Crisp-set QCA oversimplifies complex hospitality experiences.
3. Sample size and context not clearly defined, reducing generalization.
4. Some sections repeat similar theoretical ideas.
5. Limited real-life case examples to illustrate pathways.

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### Overall assessment:

A methodologically strong and academically rich study that provides valuable insight into how gastronomy supports hospitality in tourist restaurants. The article is suitable for publication but would benefit from clearer examples, shorter sections, and simpler presentation for broader audiences.

**Recommendation:** Manuscript accepted for publication.