

FINANCIAL INCLUSION IN KARNATAKA

ABSTRACT

Financial inclusion and inclusive growth are critical ideas that have attracted attention of research in recent times. Inclusive growth empowers people from marginalized groups. In turn, this depends on a number of factors, the most important being “financial inclusion”, which plays a critical role in supporting inclusive growth and poverty reduction by providing regular and reliable sources of money to the vulnerable sections. In this direction, the Government of India in its drive for financial inclusion has taken several measures to increase the access to and availing of formal financial services by unbanked households. The goal of this report is to evaluate the nature and degree of financial inclusion as well as its impact on the socioeconomic condition of vulnerable households, with an emphasis on inclusive growth. This was investigated using theoretical background on

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31 data acquired from Karnataka's Revenue Divisions. The results reveal that the nature and scope of
32 financial inclusion are different. Access to, and usage of, the formal banking services open the way
33 to positive and associated changes in socio-economic status for vulnerable households, leading to an
34 inclusive growth, on which paper provides a model for increasing the inclusiveness and pro-poorness
35 of the financial system.

36

37 **Keywords:** *Financial Inclusion, Impact of Financial Inclusion, Socio-Economic Status, Inclusive*
38 *Growth*

39

40 **1 INTRODUCTION**

41 **1.1 Background to the Study**

42 In economic theory the term 'inclusive growth' is explained as the efficient and equitable
43 apportionment of economic resources, whereby benefits touches all the components of the society. It
44 is the participation of all sectors and areas of society in the economic growth and the achievement of
45 growth benefits that achieve the growth equity goals. The term "inclusive growth" refers to
46 "economic growth with equitable opportunity for all." It is nothing more than establishing chances
47 for progress and making them available to all, particularly the impoverished (Ali & Zhuang, 2007).

48 Financial inclusion refers to the provision of financial services at an affordable rates to large
49 segments of the disadvantaged and low-income populations. The Committee of Rangarajan,
50 Government of India 2008 defines financial inclusion as 'the process to ensure that vulnerable
51 groups, such as lower groups and low-income groups, have access to financial services and, where
52 necessary, appropriate credit at affordable costs'. This is an endeavor to 'mainstream the excluded,'
53 which is critical to the inclusive growth process, which involves all segments of the population and
54 economic regions.

55 Therefore, access to finance is a pre-condition for poverty eradication is an integral part of the
56 growth process. But the in-ground reality the households of vulnerable sections are denied access to
57 formal financial services. This is popularly known as financial exclusion, which occurs due to
58 inaccessibility, distances, inadequate infrastructure, and low absorptive capacity of the poor
59 households that hinders growth.

60 Data on indicators of access to finance at all Indian level, and in Karnataka, confirm a similar
61 scenario. To study this problem further and to have an effective pro-poor financial inclusion policy
62 that achieves the equity objective through poverty reduction, equal distribution of 3 resources and
63 capacities is the need of the hour. This challenge of promoting inclusive growth by providing access
64 to formal financial services is the background of this paper.

65 Since the inception of national plans, India has highlighted the importance of finance in achieving
66 equal growth. The establishment of Rural Co-operatives, the Rural Regional Bank (RRB),
67 NBABRD, the nationalization of commercial banks, government policies on social banking, rural
68 credit, priority lending sector, lead-bank programs, interest rate ceilings, subsidies, etc., were a
69 number and key measures. Even after this policy push to finance inclusion has taken place in India,
70 there has been no formal banking service penetration in large household segments, and no access to
71 financial services for the poor and marginal elements of society.

72 **1.2 Research Questions**

73 Given the dynamics and sensitivity of the matters covered in this dissertation, this work aims to
74 provide the answers to the following research questions;

- 75 • To what extent has Financial Inclusion impacted the growth of the Karnataka economy?
- 76 • What are the key driving factors for the growth of Financial Inclusion in Karnataka over the
77 last 10 years?
- 78 • What are the significant bottlenecks and challenges to the full adoption of Financial Inclusion
79 in Karnataka?
- 80 • How has Financial institutions contributed to the growth of Financial Inclusion in Karnataka?

82 **1.3 Objectives of the Study**

83 The general objective of this work would be to investigate what the Impact of Financial Inclusion is
84 on the economic status of Karnataka Households. The specific objectives of this work would then
85 be the following:

- 86 • To understand the challenges facing the full adoption or implementation of Financial
87 Inclusion policies in Karnataka.
- 88 • Assess the impact of Financial Inclusion on the Economy of Karnataka.

89 • To study the growth of Financial Inclusion in Karnataka over the last 10 years.
90 • To evaluate the role of Financial Institutions in the growth of Financial Inclusion.
91

92 **1.3 Research Hypothesis**

93 The following are the research hypotheses which are as derived from the research questions above in
94 which considered as appropriately fitting for the purpose of this dissertation and would also be
95 subjected to empirical investigations. These hypotheses have been stated in their null and alternative
96 forms as given below:

97 • Ho - Financial Inclusion has not had any impact on the growth of the Karnataka economy
98 H1 - Financial Inclusion has had significant impact on the growth of the Karnataka economy
99 • Ho - There are no key driving Factors for the growth of Financial Inclusion in Karnataka
100 over the last decade.
101 H1 - There are significant key driving factors on the growth of Financial Inclusion in
102 Karnataka over the last decade.
103 • Ho - Financial Inclusion has had no bottlenecks and challenges to its full adoption in
104 Karnataka.
105 H1 - Financial inclusion has had significant bottlenecks and challenges to its full adoption in
106 Karnataka.
107 • Ho - Financial institutions have not contributed to the growth of Financial Inclusion in
108 Karnataka.
109 H1 - Financial institutions have contributed significantly to the growth of Financial Inclusion
110 in Karnataka.

111 **1.4. Structure of the Study**

112 The structure of this study is designed such that this work would have five sections in which the first
113 section would be dealing with the introduction, the second section would be treating the reviews of
114 theoretical literature (Literature review), the third section would be the theoretical framework of the
115 literature. The fourth section would then comprise of the research methodology. Section five is the
116 data analysis, while section six explains the summarization of our findings, the recommendations
117 prescribed, the conclusions drawn.

118 **2 LITERATURE REVIEW**

119 **2.1 Dimensions of Financial Inclusion**

120 An exploration of the supply and the demand side of financial inclusion reveals that internationally
121 there is a wider perspective regarding the concept of financial inclusion. In India, presently, financial
122 inclusion is limited to providing everyone with minimum access to the savings bank account. It is,
123 having minimum facilities of banking by the general public or citizens of the country. Along with
124 this, there are two extreme possibilities of access to finance. First, there is a group of customers who
125 have access to all official financial services, and then there is a group of consumers who are
126 financially excluded and refused access to the most fundamental financial products. Customers of
127 banks who utilize banking services just for deposits and withdrawals without the flexibility of access
128 to finance fall somewhere in the middle of these two alternatives. The multifaceted scenario shows
129 that financial inclusion is a multifaceted notion with numerous characteristics relevant to the agenda
130 of the specific region.

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132 **2.2. Role of Finance in Economic Development**

133 The literature on finances' involvement in economic development advocates that, through the supply
134 mechanism, finance development produces pro-growth circumstances in an economy. Adam Smith
135 (1776) in the 18th century emphasized that the great volume of banks in Scotland was significantly
136 related to Scottish economy development. Walter Bagehot (1873) and John Hicks (1969) believed
137 that financial inclusion, through capital mobilization, played a crucial role in industrializing
138 England. Schumpeter (1912) believed that a successful financial system leads to breakthroughs in
139 technology. Joan Robinson argued in 1952 that 'economic development and demand for financial
140 services have a mutual relationship, and the economic system responds positively to this shift.'
141 Simon Kuznets (1955, 1963) and Kaldor (1966) highlighted the early stages of development as the
142 tradeoff between growth and social fairness until growth advantages permeate throughout the
143 economy. According to the World Bank's (2005) literature on current development theory, "the
144 progression of financial access, growth, and income dynamics of different generations are intimately
145 related." A group of social scientists (Aghion & Bolton, 1997; Aghion, Caroli, & Garcia-Penalosa,
146 1999; Banerjee & Newman, 1993; Galor & Zeria 1993; Rajan & Zingales, 2003) contended that, due
147 to capital market imperfections, vulnerable section households with high marginal productivity will

148 have little money to invest in their education, and their occupational options will be limited due to
149 low initial endowment. According to King and Levine (1993), financial access is a significant
150 inducement for technical innovation. A well-functioning financial system opens the stage for more
151 rapid and equitable growth. An index to measure access to finance by Patrick Honohan in 2004 in
152 160 countries revealed that economies with higher indices were advanced economies and societies
153 with the deeper financial system had a low level of absolute poverty. Pitt and Khandker's Grameen
154 Bank and MFI study in Bangladesh in 1998 found that the usage of credit had a significant and
155 beneficial influence on household spending, assets, labour supply, and the chance of children
156 attending school. Coleman's study on microcredit borrowers in northeast Thailand in the year 1999
157 proved an insignificant impact of credit on physical assets, savings, expenditure on health care,
158 education, etc. 5 Gine and Townsend (2004), in their study between 1976 and 1996 on Thai
159 households reveal that flexibility in financial access leads to an increase in access to credit services
160 and explains the quick growth in per capita GDP in the economy. Burgess and Pande (2005)
161 discovered, in one of the experiments on the Indian government's bank branch expansion policy
162 conducted between 1977 and 1990, that there was a rapid increase in non-agricultural output and a
163 decrease in poverty following the implementation of branching regulations and the opening of new
164 bank branches. Kempson (2006) cites studies demonstrating a positive association between the Index
165 of Financial Inclusion and the rankings of the UNDP Human Development Index (HDI),
166 emphasizing nations with significant income inequality and less formal financial access. Demirguc
167 Kunt and Levine (2007) argued that reducing financial market imperfections acts as a positive
168 incentive resulting in the expansion of individual opportunities. According to the World Bank's
169 research report on access to finance (2008), financial access can have both direct and indirect
170 benefits for small businesses and poor households, making them more capable of taking advantage
171 of investment opportunities and insuring them against risks. Cross-sectional data on Peruvian homes
172 demonstrated that after receiving formal finance, there were favorable changes in household
173 consumption expenditure, income prospects, and the number of children attending school. Therefore,
174 without an inclusive financial system, impoverished people and small businesses must rely on their
175 meagre savings and incomes to invest in economic and educational activities and capitalize on
176 growth prospects. Even though the economic literature emphasizes the role of a well-functioning
177 financial sector in the efficient allocation of resources and the exploitation of growth potential,
178 Michael Thiel (2001) opined that the literature is less consensual on how and to what extent finance
179 affects economic growth. In this regard, the current article aims to bring together empirical evidence

180 of the influence of financial inclusion on the socio-economic status of vulnerable households in
181 Karnataka's rural and urban areas.

182 **3.THEORETICAL FRAMEWORK**

183 **3.1. Supply side of Financial Inclusion in the State of Karnataka**

184 In December 2005, the regional office of the Reserve Bank of India (RBI) introduced Financial
185 Inclusion in the state of Karnataka. The Rural Planning and Credit Department (RPCD) requested
186 the State Level Bankers Committee (SLBC) of Karnataka to initiate the first phase of financial
187 inclusion in the state. According to the SLBC report (2012), to provide formal financial services in
188 Karnataka, there were 41 Commercial Banks (CB) with a network of 5122 branches. Along with
189 this, there were other institutions like Karnataka State Cooperative Apex Bank (KSCAB) with 31
190 branches, nearly 21 District Credit Cooperative Banks (DCCB) with 615 branches and 4613 Primary
191 Agriculture Cooperative Societies (PACS), about 6 Grameena Banks with 1256 branches, The
192 Karnataka State Cooperative Agriculture and Rural Development Bank (KSCARDB) with 177
193 Primary Cooperative Agriculture and Rural Development Bank branches (PCARDB). Besides,
194 Urban Cooperative Banks & other Cooperative institutions were also providing banking services in
195 the State. According to the report, the number of people served by each bank branch in Karnataka
196 was 8500, excluding PACS, and 5106 including PACS. 10 An examination of secondary data on
197 universal access to formal banking services in the sample region across revenue divisions finds that
198 formal banking access is offered to everybody without discrimination. (Table 1).

Table 1: Formal Financial Network Units Providing Access to Financial Services in the Sample Area

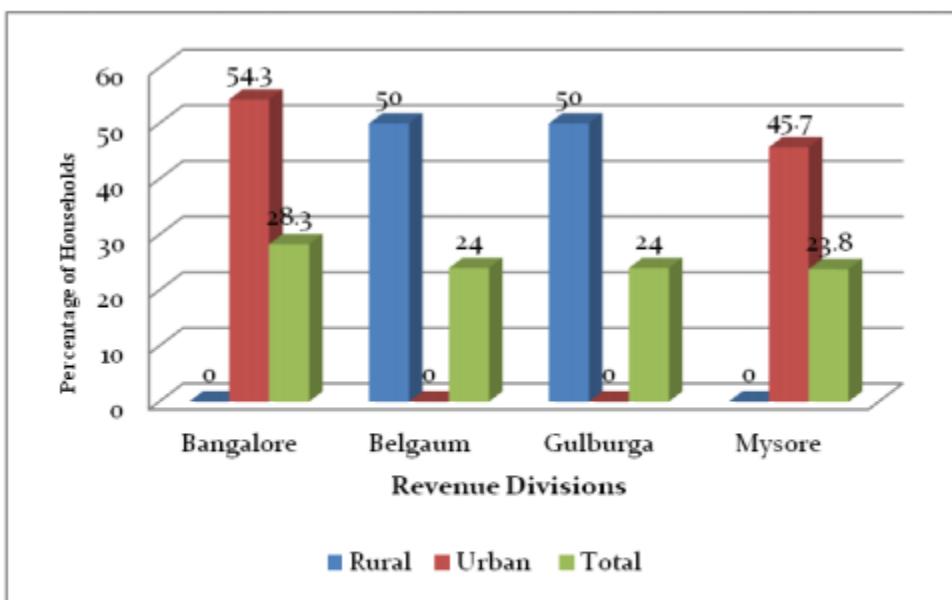
Taluks	Nationalized Banks	RRB	DCC Banks	KASKARD Banks	Co-operative Societies/Units
Mangalore	283	08	15	02	207
Anekal	44	04	01	02	141
Bijapur	43	19	08	01	519
Basavkalyana	14	11	07	01	347

Source: Districts Statistics, Official Website of Government of Karnataka 2013

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200 **3.2. Observations on Nature, Extent, and Impact of Financial Inclusion among the Rural and**
201 **Urban Segments.**

202 To study the nature, extent, and impact of financial inclusion among the rural and urban segments
203 across the revenue divisions of Karnataka, nearly 1051 Below Poverty Line (BPL) households were
204 selected. Out of this, nearly 504 were rural category households and 547 urban category BPL
205 households. Across the revenue divisions, nearly 28.3 percent of urban households were from
206 Anekal taluk in the Bangalore revenue division, about 24 percent each from Bijapur taluk of
207 Belgaum revenue division and Basavakalyana taluk of Gulbarga revenue division. Around 23.8
208 percent of urban households selected were from Mangalore taluk of Mysore revenue division. Thus,
209 about 48 percent of households selected were of rural category and 52 percent urban category
210 households (Figure 2)



Source: Survey Data

Figure 2: Category of Households across Revenue Divisions

211
212 In terms of distance to banking services, nearly 78.6 percent of households had to travel less than 5
213 kilometers to access basic or other banking facilities, 20.6 percent of households were within 5 to 10
214 kilometers of formal 12 banking outlets, and only 0.8 percent of households had to travel more than
215 10 kilometers to access banking services. When compared to their urban counterparts, rural BPL
216 households had a distance difficulty in accessing essential banking and other services, which was
217 statistically significant, as shown by the Chi-Square test ($\chi^2 = 117.353$, $df=1$, $p=.0000.01$, HS).
218 (Table 2)

Table 2: Distance as Barrier in Accessing Banking Services
 (Figures in percentage)

Distance as Barrier in Availing Banking Services	Region		
	Rural	Urban	Total
No	73.8	97.1	85.9
Yes	26.2	2.9	14.1
Total	100.0	100.0	100.0

Note: $\chi^2 = 117.353$, d=1, p = 0.000 < 0.01, HS

Source: Survey Data

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221 CBs emerged as the primary route for delivering banking services among the 1051 rural and urban
 222 residents studied throughout Karnataka's revenue divisions. The majority of families had access to
 223 two or more official financial institutions to get banking services, and they were beneficiaries of
 224 government-sponsored poverty eradication, risk reduction, productivity enhancement, and human
 225 development initiatives. Across the revenue divisions, there was a disparity in access to and availing
 226 of formal banking services which were not penetrated the lower-income category, which started
 227 availing banking services in the recent past. In this regard, it was observed that, among 65.5 percent
 228 of the rural households, the nature of financial inclusion was below-average level. 13 Only 6.9
 229 percent of rural households were in the above-average category and nearly 47.9 percent of the urban
 230 households had an above-average level nature of financial inclusion, while 9.1 percent were in the
 231 category of below average. In aggregate, about 36.2 percent of households had a nature of financial
 232 inclusion below average and 28.3 percent of households were in the above-average category. Across
 233 the revenue divisions, the difference between rural and urban households was statistically
 234 significant, confirmed by the Chi-Square test ($\chi^2 = 403.372$, df=2, p=0.000 < 0.01 HS) (Table 3).

Table 3: Distribution of Households based on the Nature of Financial Inclusion

(Figures in percentage)

Nature of Financial Inclusion	Region		
	Rural	Urban	Total
Below Average	65.5	9.1	36.2
Average	27.6	43.0	35.6
Above Average	6.9	47.9	28.3
Total	100.0	100.0	100.0

Note: $\chi^2=403.372$, df=2, $p=0.000<0.01$, HS*Source: Survey Data*

235

236 On average, in 79.2 percent of rural households, the extent of financial inclusion was below-average
 237 level. In aggregate, about 7.6 percent of households had the extent of financial inclusion above-
 238 average level. Among the urban households, nearly 31.2 percent of households had the extent of
 239 financial inclusion below average and around 56.5 percentage households had it above average level.

240 **4. RESEARCH METHODOLOGY**

241 Data was obtained from both primary and secondary sources. The sample survey method was used to
 242 obtain primary data from the sample region during fieldwork. A multi-stage sampling approach was
 243 employed to select population units. In this respect, direct interviews with the heads of vulnerable
 244 rural and urban families across Karnataka's revenue divisions were performed utilizing questionnaire
 245 schedules. The cross-sectional technique was used to collect primary data in order to provide a
 246 snapshot of the variables of interest at a particular moment in time. It was examined in order to make
 247 conclusions on the nature, scope, and impact of financial inclusion on rural and urban families' socioeconomics
 248 status. Both qualitative and quantitative techniques of assessment were employed to
 249 assess the features of population units. To summarize and evaluate categorical data, frequency and
 250 percentages were employed. The economic and social impact of financial inclusion on households in
 251 rural and urban areas was assessed using multiple regression analysis. Demand for Financial Services
 252 In the study, the total score of the individual sub-components of the constructs was obtained by
 253 adding up the scores of every question falling under those components, followed by standardization
 254 and sorting out using the property of normal distribution, when assessing the elements of financial
 255 inclusion and their influence on socioeconomic status. The component of financial inclusion and its
 256 impact was examined independently, whereas the final component of inclusive growth was seen as a

257 dependent component. Using normal distribution characteristics and percentile values, they were
258 evaluated and classified as average, below average, and above average.

259

260 **5DATA ANALYSIS**

261 **5.1 Correlation Analysis.**

262 Correlation between the components of the constructs of the study was assessed by Karl Pearson's
263 correlation coefficient by classifying it into three categories. The first category was 'strong
264 correlation' if 'r' value was greater than 0.8, the second category, 'good correlation', if 'r' value falls
265 between 0.5 and 0.8 and the third category was 'moderate correlation', if 'r' value falls between 0.3
266 and 0.5 between the components of the study. In aggregate, the correlation between the components
267 of financial inclusion and inclusive growth and the component of the socio-economic impact of
268 availing formal financial services and inclusive growth was measured as 'good' and 'strong'
269 correlation ('r=0 .801' and '0.660' p<.01) respectively, statistically significant.

270 **5.2 Regression Analysis**

271 To evaluate the impact of availing formal financial services on the outcome of inclusive growth
272 multiple regression analysis has been carried out utilizing 'inclusive growth' as criterion and
273 'financial inclusion' and 'impact of availing financial services' as predictors. The analysis was
274 statistically significant ($t = 30.044 \& 26.257$, $p <.01$), indicating that at the aggregate level, the
275 components of 'financial inclusion' (nature of financial inclusion + extent of financial inclusion) and
276 the 'impact of availing financial services' (material changes + cognitive changes + perceptual
277 changes + relational changes after availing financial services) had a significant impact on the
278 component of 'inclusive growth' confirmed by the values of Standard Beta ($\beta= 0.572 \& 0.500$)
279 respectively. This accounted for 0.622 of the variability as indexed by the R^2 statistic. The regression
280 equation for predicting inclusive growth from financial inclusion and impact of access to finance
281 was found to be $Y = 13.335 + 0.774 \times X1 + 0.848 \times X2$.

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283 **6. SUMMARY, CONCLUSION AND RECOMMENDATIONS**

284 Based on observations, analysis, and findings, the paper draws the following conclusions:

285 (i) At the macro level of the Indian economy and throughout Karnataka's revenue divisions,
286 there is a difference in financial inclusion. Even when financial inclusion measures are

287 implemented, a large part of farmer households, the poor, and the marginalized sectors of
288 society do not have access to financial services, and there is considerable inequality
289 throughout the economy. The current analysis confirms the inequalities between revenue
290 divisions within the state among households belonging to disadvantaged sections.

291 (ii) There is a favorable relationship between using financial services and the socioeconomic
292 level of households belonging to disadvantaged groups. As a result, financial inclusion of
293 disadvantaged households is essential. 22 may be considered as an important factor in the
294 improvement of the socioeconomic status of the households.

295 (iii) The positive correlation between financial inclusion and inclusive growth may be
296 considered as a factor to highlight the role of innovative, low-cost formal banking
297 products in the process of inclusive growth.

298 (iv) Human development packages, risk mitigation packages, and productivity enhancement
299 packages were available to disadvantaged households in addition to basic banking
300 products. This occurrence demonstrates the importance of welfare programs in boosting
301 the absorptive capacity of disadvantaged groups, allowing them to break out from the
302 vicious loop of financial exclusion and become more bankable. As a result, when
303 enhanced financial inclusion is pushed in a broader framework of economic inclusion
304 with assistance packages, households belonging to the most disadvantaged segments of
305 the economy will gain.

306 (v) The formal financial network has the potential to unleash the creative powers of
307 vulnerable families, which are being driven by income and consumption increases in a
308 large part of the population.

309 (vi) The formal banking system may improve the financial conditions and standard of life of
310 disadvantaged households by allowing them to develop assets, income, and emergency
311 reserves to confront unanticipated conditions and economic catastrophe. It also benefits
312 from leakage-proof transfer and welfare benefits to the underprivileged parts of the
313 community.

314 (vii) Financial inclusion broadens the banking network with a larger number of transactions
315 leading to new opportunities to earn livelihood in the society which would lead to the
316 inclusive growth of the economy.

317 (viii) The present analysis rationalizes the focus of governmental policy on financial inclusion
318 in the context of the Indian economy.

319 (ix) The study confirms that financial inclusion is correlated to its impact, which leads to
320 positive socio-economic status changes in the survey area for households, and
321 emphasizes the necessity to place financial sector reforms which promote financial
322 inclusion at the heart of the development agenda. The report provides a methodology to
323 improve the integration of the financial system, contributing to the poor economic
324 growth.

325 The model is explained in three stages (Figure 9)

Stage I: Making Households Bankable by Improving the Absorptive Capacity.

327 The first step of the model proposes strategies for making vulnerable families bankable, therefore
328 improving their absorptive capacity and allowing households to break free from the vicious cycle
329 of financial exclusion. Human development packages on basic education, primary health,

330 vocational training, and other topics, as well as risk mitigation and productivity enhancement
331 packages, will be launched at this stage. At this point, government-sponsored efforts in the
332 media, banking networks, non-governmental organizations, and SHGs to improve financial
333 literacy and primary understanding of families in obtaining formal financial services would be
334 decisive. Local organizations and members join the stream to alleviate the fears that clients from
335 vulnerable groups have about banking. Local volunteers who are well-informed will assist the
336 households in strengthening their stance. In a genuine sense, the stage first phase represents the
337 beginning of inclusive growth.

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340 **Stage II: Providing Basic Banking Facilities to BPL Households**

341 In the second stage, the formal banking network will take a more compassionate approach to new
342 consumers from the vulnerable sections, offering no-frill accounts, withdrawal convenience, and
343 fewer limits on such accounts. Facilities such as e-transfer of benefits, financial guidance on how
344 to properly use the available financial products, and delivery of all products at one location will
345 be offered, increasing consumers' trust in using the formal banking network. This will also boost
346 the financial network's commercial opportunities, resulting in low-cost banking.

347 **Stage III: Innovative Strategies**

348 The third stage, which is aided by creative tactics, aims to expand the reach of banking services.
349 This is a period in which banks and other companies share infrastructure. The low-cost
350 advantage that results at this stage can be passed to households in the vulnerable sections. Banks
351 can open small extension counters in organizations providing public utility services such as local
352 schools, primary health care facilities, village Panchayaths, farmers centers, railway stations, bus
353 stops, and so on, to further expand the formal banking network. In this manner, the proposed
354 strategy improves the absorptive ability of vulnerable-section households, making them more
355 bankable. As a result, financial inclusion has increased access to formal finance and paved the
356 way for a greater number of transactions, resulting in formalized and systematic banking, rapid
357 economic growth, and new opportunities for production and employment in society, all of which
358 contribute to inclusive growth.

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